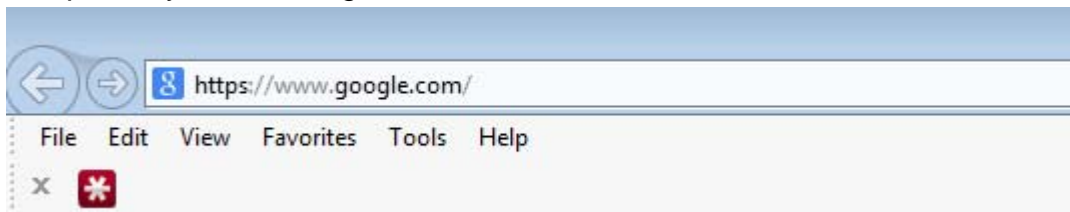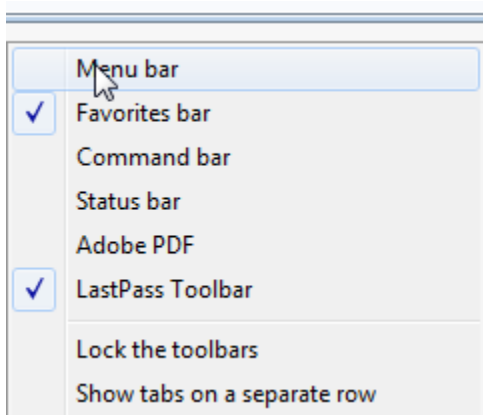Microsoft has come out with a new browser for Windows 7, 8.1 and Windows 10. This gets installed automatically. If you are seeing issues with drop down menus not working such as account codes then you need to set the Compatibility Settings.
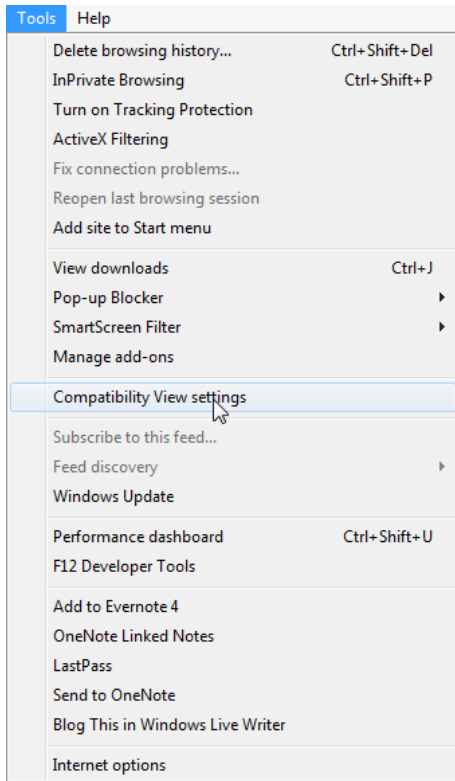
To set the Compatibility Settings in Windows Explorer 11 for Windows 7, 8.1 and Windows 10 open your internet browser and click on the Help Menu. If you do not see the Menu at the top of your browser. You can also go to the Gear Icon in the upper left corner of your browser and get to compatibility view settings also.
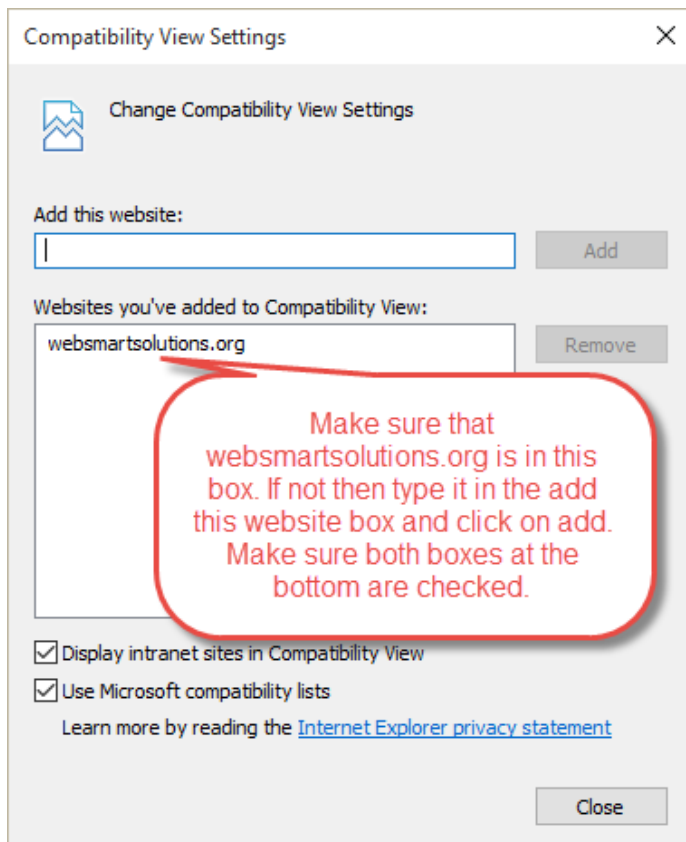

Then right click under the URL and select Menu from the drop down and that will put the Menu at the top.
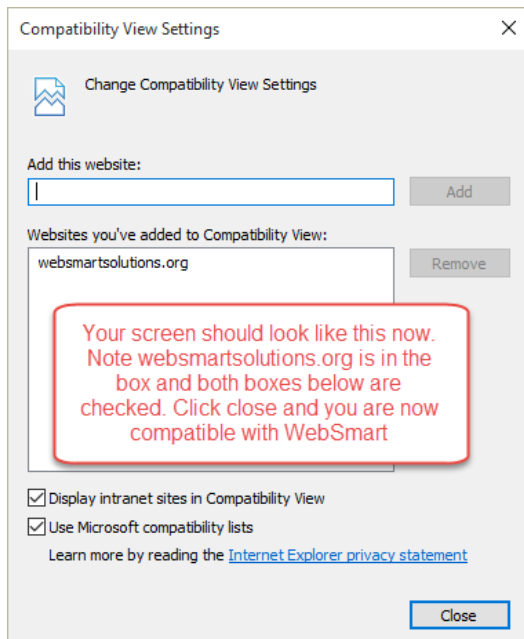
Now go to Tools and down to Compatibility View Settings.

Tools	Help	
	Delete browsing history...	Ctrl+Shift+Del
	InPrivate Browsing	Ctrl+Shift+P
	Turn on Tracking Protection	
	ActiveX Filtering	
	Fix connection problems...	
	Reopen last browsing session	
	Add site to Start menu	
	View downloads	Ctrl+J
	Pop-up Blocker	▶
	SmartScreen Filter	▶
	Manage add-ons	
	Compatibility View settings	
	Subscribe to this feed...	
	Feed discovery	▶
	Windows Update	
	Performance dashboard	Ctrl+Shift+U
	F12 Developer Tools	
	Add to Evernote 4	
	OneNote Linked Notes	
	LastPass	
	Send to OneNote	
	Blog This in Windows Live Writer	
	Internet options	

You will see this window open.

Your compatibility view settings will look like this.

You are now in Compatibility View and WebSmart will work correctly.